

# Columbia Pacific CCO Care Coordination Services

## What are Care Coordination Services?

We want you to get the very best care you can. But if you are a living with a disability or special health needs, you might need a bit more help. That's what Care Coordination Services are for. They can help you get the extra care you need, when you need it.

## How will these services help me?

Your team will help you:

- ▶ Understand how your health plan works.
- ▶ Find a provider who can help you with your special health care needs.
- ▶ Get appointments with your primary care provider, mental health providers, dentist, specialists and others.
- ▶ Get equipment, supplies and services that you need.

## Who's the most important part of your team? You are!

Even if you see many providers or use many services, the focus is always on you. Your team will make sure you get all the help you need.

*If you have questions about your health plan benefits, or need this flyer in large print, call our Customer Service at 503-488-2822 or toll-free 855-722-8206 (TTY 711).*



We are here to help you get the right care, at the right time, in the right place, with the right team.