**Emergency Preparedness Toolkit** 

# **Visual Communication Tool**



I have a physical disability

I am Deaf or hard of hearing

I am blind

I have a cognitive disability

Other

### **Quick communication tips for emergency responders:**

- Ask permission first, before touching the person.
- Get the person's attention first.
- Speak to them at eye level.
- Look at the person when you speak. They may be able to read your lips.
- Speak slowly with a low-pitched and calm voice.
- Use short, familiar words, such as "What do you need?"
- Ask one question at a time. Also give directions **one at a time.** Check for understanding after each step.
- Give the person time to respond to your question or follow directions.
- Repeat, rephrase or write your message if necessary.
- Ask before moving a person, their wheelchair or their mobility device.





This document was adapted for Oregon with

### **Communication methods**

### The best way to communicate with me:



I can lip read



Hearing aid or

cochlear implant



board

CC

Text

or captioning



Sign language

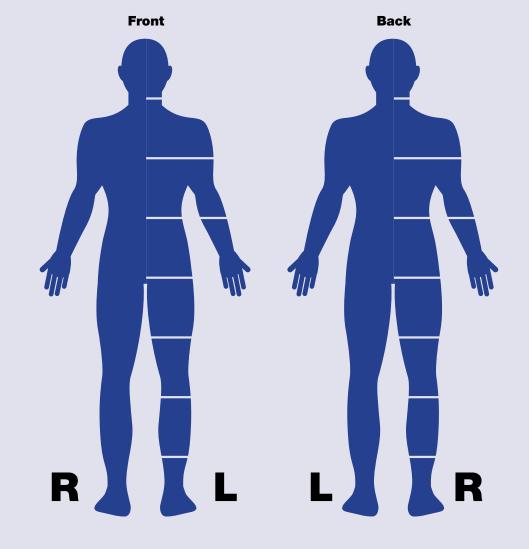


Tactile interpreter

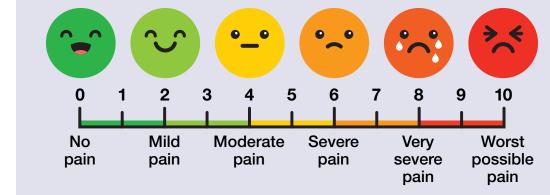
1	2	3	4	5
6	7	8	9	0

### Pain

### Where is your pain?



## **Level of pain**



### **Important services**

### This is the help I need:



Shelter

ID or money







Gas station

Hospital











Getting out



EMT or rescue







Relay services



where to go



Transportation



Car

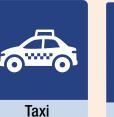


Bus





Train Motorcycle









Bicycle

permission from Wisconsin.gov.

### **What I need**



hospital bed









Personal care







products



Baby care needs





**Batteries** 



Wi-Fi network

**Flashlight** 



# **Alerting**

Charger

equipment

Insulin or

**EpiPen®** 

Heart attack

# **Health and medical**



Power





Medicine

Dentist

Eye doctor



# **Allergies or sensitivities**









# Support













# Places to go and types of emergencies



Damaged home



Legal help



Power on









Fire or smoke

Evacuate to higher ground

Flood damage

You can get this document free

OHA 2314 (04/2020)

# Time

**Places** 

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