Columbia Pacific Coordinated Care Organization (CPCCO) Board of Directors Meeting October 16, 2023 Meeting Minutes



The meeting was held via Microsoft Teams. Thirteen of the sixteen Board members attended: Nancy Avery, Jon Betlinski, Pam Cooper, Sherrie Ford, Eric Hunter, Steven Manesis, Viviana Matthews, Monica Martinez, Erin Skaar, Joe Skariah, Eric Swanson, Lena Walker and Nicole Williams.

The meeting was called to order at 9:32 a.m. with an established quorum. September 18, 2023 Board Meeting minutes were approved by all Directors present. The 2024 Board Meeting Calendar was approved by all Directors present.

## **Topics and Action Items**

1. Annual Compliance Program Report and Training

Chris Zorn, Compliance Officer provided the required annual training to the Board, including FWA and HIPAA in addition to the overall compliance program. This included an overview of the compliance oversight requirements and expectations for the Board as included in our state and federal contracts. He noted the seven elements of any effective Compliance Program as established by OIG/DOJ and provided specific activities in support of each of the seven elements. One point he wanted to emphasize was the requirement for open lines of communication directly to Chris, as Compliance Officer, and any member of his team. He then discussed the definitions of Fraud, Waste and Abuse, the underlying laws for FWA, penalties, internal workflows and the number of reported FWA incidences. Similarly, Chris provided an overview of HIPAA, the Privacy Rule, the Security Rule ('everything IT related'), the ways CareOregon protects PHI, YOY trends and the number of incidences reported to date in 2023. Finally, Chris noted that the new Code of Conduct applies to Directors as well as CareOregon/CCO employees. Mimi reminded the Board that they will receive an email from Karen Knudson asking them to complete the annual Conflict of Interest questionnaire.

## 2. <u>Committee Reports</u>

## **Finance Committee**

Steve Geidl presented an overview of the July YTD financial report. Highlights included: a chart showing the annual and YTD membership increases from 25,000 in 2019 to over 36,600 currently; 10% positive variance in capitated premium from OHA, as we result of fewer members transitioned off of coverage than forecasted; estimated gainshare from CareOregon of \$447,000 YTD; net revenue of \$3.1 million; operating and net income of \$802,000 and \$1.7 million, respectively largely driven by net investment income; significant increase in cash/unrestricted investments driven largely by prior year gainshare and Quality Pool bonus funds; and year over year medical trend of almost 22% largely due to increases in outpatient, primary care, behavioral health and dental utilization with YTD MBR of 87%.

## Governance and Compliance Committee

Mimi presented the slate of Directors up for an additional two-year term on the Board including Joe Skariah and Eric Swanson to serve a second term, Pam Cooper and Viviana Matthews to serve a third term and Nancy Avery to serve a fourth term. Cathy Bond and Tim Hennigan will both be leaving the Board of Directors effective December 31, 2023 and were thanked for their service. Mimi presented the Officer Slate for 2024. Due to unusual circumstances and the Board Succession Plan, the current Officers will serve one additional term in 2024. These include Viviana Matthews as Board Chair, Erin Skaar as Vice Chair, Nancy Avery as Immediate Past Chair, Monica Martinez as Secretary and Pam Cooper as Finance Chair.

## 3. Open Meeting/Action Items

- a) By vote of the Directors present, the Board approved the motion to accept the July 2023 financial report as recommended by the Finance Committee.
- b) By a vote of all Directors present, the Board approved the slates of Directors and Officers as presented.
- c) By a vote of all Directors, the following Large Grant Review Committee recommendations were acted upon or deferred as follows:
  - (1) Columbia Pacific Food Bank: approved as presented upon a motion by Steven and a second by Jon.
  - (2) Consejo Hispano: deferred pending additional information regarding community partnerships in support of the proposal upon a motion by Viviana and a second by Steven. Eric Swanson opposed the motion.
  - (3) Folk Time: approved as presented upon a motion by Eric S and a second by Joe.
  - (4) Food Roots: approved as presented upon a motion by Erin and second by Nancy.
  - (5) HOPE of Rainier: approved as presented with a motion by Steven and a second by Eric H.
  - (6) LiFEBoat Services: deferred pending outreach to the applicant regarding this request given \$1.2 million in state funds directed to the agency, including possible inquiry for prioritization and reduction of the CPCCO request. This was approved upon a motion by Erin and a second by Jon.
  - (7) North Coast Food Web: approved as presented upon a motion by Jon and a second by Steven.
  - (8) Turning Point: approved as presented upon a motion by Jon and a second by Erin.

As a point of discussion, the Board agreed that capacity building by the staff for many of these smaller applicants would be important for them to deliver new benefits related to nutrition and food security. In addition, the Board asked staff to consider general grant application learning sessions and capacity building for local boards of the community partners.

# 4. General Updates

Regional Updates: Rachel Paczkowski and Safina Koreishi provided an update on the Oct 9-10 SUD Summit held in Seaside: over 200 people attended with over 40 speakers presenting. The themes from a Call to Action will be summarized and reported back to the community participants and the Board. Hold the date: next year's Summit will be Oct. 7-8, 2024. Eric H updated the Board that the state is now starting to move on the proposed SCAN and CareOregon affiliation, hosting listening sessions on October 11<sup>th</sup> and public hearings to be scheduled soon.

Tillamook: Erin noted the good news that TCCHC is working with Genoa Pharmacy to open a new pharmacy, hopefully improving pharmacy access given the recent closure of Tillamook Pharmacy. Columbia: Joe updated the board on the strategic planning underway by county Public Health, as well as two community initiatives: Out of the Darkness walk and the Columbia County Senior Health Fair. Clatsop: Pam noted the upcoming 'Wall Smashing' event at the Red Lion on Nov. 9<sup>th</sup>. Steven added that the SUD Summit speaker from OHA, Tom Jeanne, provided notable statistics about the need to improve Oregon's rates of overdoses due to fentanyl and meth. Viviana noted that the new 24/7 Family Shelter is opening in Astoria today, October 16<sup>th</sup> providing much needed shelter housing for women and children.

There being no further business to discuss, the meeting of the Board adjourned at 11:22 a.m.