



Meeting Minutes
The Board of Directors of
Columbia Pacific Coordinated Care Organization
Tuesday, March 16, 2026
Virtual Meeting via Microsoft Teams

Board Members in Attendance: Jon Betlinski, Sherrie Ford, Shawn Bower, Pam Cooper, Eric Hunter, Monica Martinez, Viviana Mathews, Erin Skaar, Eric Swanson, Nicole Williams.

Board Members Absent: Joe Skariah

Staff in Attendance: Mae Pfeil, VP CPCCO; Steve Geidl, Director Finance; Rachel Paczkowski, Director Behavioral Health; Heather Oberst, Director Community Health Partnerships; Kelly White, Director Regional Operations; Karla Niehus, CPCCO Grants Administrator

Guests in Attendance: Dee Cruz, Chief Financial Officer; Nora Leibowitz, Chief Medicaid Programs Officer; Jeremiah Rigsby, Chief Legal and Public Affairs Officer; Alyssa Franzen, VP, Oral Health;

Call to Order

The meeting of the Board of Directors (Board) of Columbia Pacific Coordinated Care Organization (CPCCO) was called to order by Williams at 9:32 a.m. A quorum was present. There were no declarations of potential or perceived conflicts of interest.

Welcome to Molly Johnson, new member of the CP Board of Directors. Johnson is VP of Plan Operations, Advantage Dental.

Pfeil outlined CP and CO staff changes

Recent promotions to CP Director level positions: Kelly White to Regional Operations (formerly Pfeil) and Heather Oberst to Community Health Partnerships (formerly Knopf).

Position elimination: CP Medical Officer (formerly Rajani).

Dee Cruz is CO's new Chief Finance and Strategy Officer (formerly Learn).

Peter Lymm, new Chief Operations Officer, will attend the April board meeting.

Christian Zorn, former VP of Compliance, has left CareOregon. The position will be posted.

The *Member Moment* presented by White included community responses to implementation of the Meaningful Language Access (MLA) programs at CMH, TCCHC, and Providence that were funded by CP grants. The programs remove barriers to care by providing language interpretation for medical visits.

A. Consent Agenda

Upon a motion duly made and seconded, the following resolution was unanimously approved.

1. **RESOLVED** that the Board does hereby approve the January 20, 2026, meeting minutes as included in the materials.

B. Discussion and Engagement Items

Committee Proposals: Equity

White presented a recommendation to evolve the Equity Committee into a new structure as the “Member Voice and Equity Committee.” The proposal centers member voice while responding to changes in the healthcare/non-profit sector, staff and volunteer capacity, and compliance requirements.

The MVEC would consist of six CAC members (three chairs, three co-chairs) and a few board members. Two of these CAC members (one being a direct consumer of services) would also serve on the Board. A primary goal is better communication between CACs and Board, increasing awareness of all parties’ priorities.

Board members expressed support, but with concern about the quantity of meetings, especially for the two MVEC/CAC/Board participants. Unfortunately, compliance requires two consistently participating CAC board members (no monthly rotation). However, CP staff are positioned to reduce the burden because support of MVEC will transfer to Oberst and the Community Health Partnerships team already engaged with CACs.

Preparing for HR-1 and County Collaboratives

With input from Rigsby, Pfeil facilitated the discussion of county responses and concerns about upcoming requirements of legislation.

County provider collaboratives are beginning preparation for the 1/1/2027 implementation. Guidance from CMS and the federal government is greatly delayed, so OHA will be unable to provide the necessary details until at least June. CO leadership are part of a Governor’s advisory group, so providers will have more opportunities for input via Hunter and Rigsby.

Specific county/provider concerns:

- Capacity for county non-profits to provide the number of volunteer hours that will be required
- Line of communication between providers/members and the state
- Cost of implementation and coordination of the volunteer assignment process
- Definition of “medical frailty” which would exempt members from volunteer requirements
- Anticipated increase in use of higher-cost emergency services
- How to obtain the details necessary for planning

- How to communicate issues to the decision-makers

Actions:

- Peer sharing: Continue system-wide conversations within counties and share strategies among counties.
- Seek economies of scale
- Promptly disseminate up-to-date information via
 - technology (regional Mural board?)
 - CO staff (in dialog with OHA and Governor)
 - CP staff
 - CP board
- Tillamook and Clatsop residents have met with Senator Wyden directly.
- Revisit HR1 topic at upcoming board meeting(s).

Oral Health Update

Franzen reviewed the systemic relationship between oral and overall health, specifically regarding diabetes and prenatal care. Benefit oversight and distribution have not changed significantly from last year: Advantage and ODS (Columbia & Clatsop), Willamette (region), CareOregon (Tillamook). However, some increased capacity is being achieved with new dental services available at Nehalem Bay Health Center and Coastal Family Health Center. Advantage, ODS, and Willamette are recruiting. Sandcreek Dental (Tillamook) is discontinued as a primary dental provider. All plans are offering appointments within regulatory requirements at this time. School-based prevention programs offer services to any child with a permission slip.

Metrics indicate a disparity in health level (though not engagement) by ethnicity. Metrics reveal better utilization of services by children, for whom dental care is mandated by Medicaid, than by adults.

Attainment of several measures is posing challenges. Barriers include patient fear and anxiety; shame; lack of understanding about the importance of dental health; network and workforce capacity. The PCP Referral Dashboard shows providers the outcomes of specific referrals.

Use of ICP Secure File Storage (formerly Huddle)

Beginning in April, security requires that packet materials be sent via link to ICP instead of an email attachment. All board members received accounts upon joining the board. Instructions for accessing files are in the March packet. Agendas will continue to be attached.

C. Committee Reports/Package Review

Finance Committee

Geidl reported CPCCO's financial position as affected by Behavioral Health revenue (due to

updated rates), Quality Pool accrual for 2025, and investment income. Investment income remained significantly higher than budget as of December YTD and helped to partially offset the lack of Gain Share income. Some minor decreases in membership occurred in February, primarily in the OHP product. Additional revenue contributed to a decrease in the member benefit ratio (MBR) at the end of the year. Medical spending has dropped and Behavioral Health has leveled.

Clinical Advisory Panel (CAP)

White reported on discussion topics at the recent CAP meeting: HR1 updates, pediatric avoidable ED utilization, and 2025 metrics performance outlook. Despite the impressive degree of improvement in certain metrics in 2025 over 2023-24, CP expects to meet just the moderate projection for OHA incentive measures.

D. Action Items

Board Governance

Upon a motion duly made and seconded, the following resolution was unanimously approved.

2. **RESOLVED** that the Board does hereby accept Dee Cruz, CFSO of CareOregon as Board Treasurer

Finance Committee

Upon a motion duly made and seconded, the following resolution was unanimously approved.

3. **RESOLVED** that the Board does hereby accept the December 2025 YTD Financial Report as recommended by the Finance Committee.

Equity Committee

Upon a motion duly made and seconded, the following resolution was unanimously approved.

4. **RESOLVED** that the Board does hereby approve the evolution of the Board Equity Committee to a shared committee of the Board of Directors and the CACs, to be called the Member Voice and Equity Committee (MVEC)

E. General Updates

Tillamook:

- Swanson: On track to “go live” on Epic on Aug 30, 2026
- Skaar: TCCHC Administrator Marlene Putman will retire in July. The position will be posted soon. Frank Hanna-Williams retired from Tillamook Family Counseling in December. The new Executive Director is Amanda Bunger.

Columbia: none

Clatsop: none

Regional: none

The next meeting of the Board will take place on April 20, 2026.

Meeting was adjourned at 11:24 a.m.